

Decades  
of experience  
keeping your  
business safe  
& secure

**“ 2/3rds of UK  
businesses were  
hit by a cyber  
breach or attack in  
the past year. ”**



**Don't turn away. Turn over...**

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**“Cyber crime  
cost UK  
businesses  
more than  
£1bn in the  
past year ”**

*- Action Fraud*



**“Security  
incidents  
targeting UK  
companies  
increased by  
22% in the  
last year ”**

*- Action Fraud*



**“2.11 million  
victims of  
cyber crime  
in the UK  
every year ”**

*- Office of National Statistics*



**“54% of UK businesses have  
been targeted by ransomware ”**

*- Osterman Research*

# Content Overview

## 01 Why you need IT Security

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From malware to phishing emails your business faces daunting security risks that pose frightening threats on a daily basis.

## 03 Malware & Ransomware

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54% of businesses have been targeted by malicious Malware or Ransomware attacks, learn how to keep your business protected.

## 05 Managed Anti Virus

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Our anti virus software provides the highest level of security against ransomware, malware and spyware.

## 07 Next Generation Firewalls

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Take control of your business with our next generation firewall.

## 09 Backup

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Protect your business from mass data loss with simple and secure business data backup.

## 02 Cyber Essentials

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By focusing on basic cyber hygiene, your company will be better protected from the most common cyber threats.

## 04 Start with a Security Audit

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A thorough audit will highlight any potential hazards or weaknesses within your network.

## 06 Spam Filtering

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The safe way to detect and defend against spam, malware and viruses exploiting vulnerabilities in your network.

## 08 Remote Management & Monitoring

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Effectively secure, manage and maintain your business IT operations with remote management and monitoring software.

## 10 Business Continuity & Disaster Recovery

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Critical business data is protected against all eventualities and can be easily recovered should the unthinkable happen.



# 01 Why you need IT Security

## What would you do if you lost EVERYTHING?

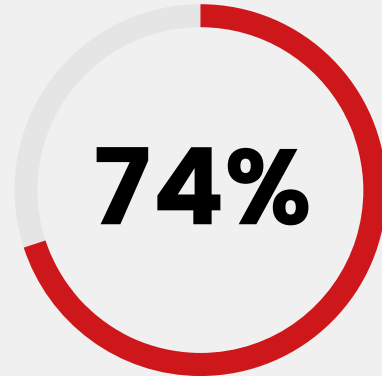
**From malware to phishing emails your business faces daunting security risks that pose truly frightening threats on a daily basis!**

Attacks happen at an alarming rate with new malware and ransomware variants developing almost every day – think your business is safe? Think again...

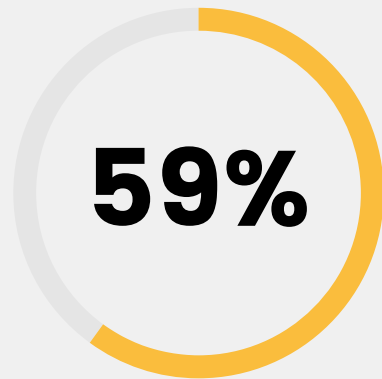
Multiple studies suggest businesses across the UK are not prepared for the many threats posed online! Global brands including Apple, Yahoo and Sony have all experienced major security breaches in recent years, which proves nobody is safe! These big businesses may bounce back, would yours?

Implementing the wrong technology can be costly for businesses of all sizes; luckily this guide offers a number of successful mitigation strategies to help improve online security...

Mark Wilkinson  
Use it Computers



**of small businesses in the UK experienced a security breach in the last year.**



**of businesses expect there to be more security incidents in 2016 than 2015.**

*– sourced from gov.uk*

# 02 Cyber Essentials

## What is Cyber Essentials?

Cyber Essentials is a new Government backed scheme to help businesses protect themselves against cyber threats.

As internet usage grows, so does the opportunities for hackers to commit fraud, or steal intellectual property. Cyber attacks cost organisations like yours thousands of pounds and cause lengthy periods of disruption.

**“By focusing on basic cyber hygiene, your company will be better protected from the most common cyber threats”**

– Gov.uk

Here at Use-It, we can help you achieve the Cyber Essentials accreditation. Once achieved, your business can display the Cyber Essentials badge and demonstrate that it takes cyber security seriously by adhering to a widely endorsed standard.

## Should I get Cyber Essentials?

Cyber Essentials helps prevent the vast majority of cyber attacks. Even a simple virus or piece of malware could result in loss of company and client data, disrupt your cashflow and take up staff time. An attack could also put off your customers, stop you trading and damage your hard-earned

reputation. It could also be reported in the local media. Loss of data could breach the Data Protection Act and lead to fines or prosecution.

## A Cyber Essentials badge will...

- ✓ Protect your organisation against common cyber threats
- ✓ Show your customers you take this issue seriously
- ✓ Enable you to bid for Government contracts.



HM Government

## Commonly asked questions:

1. What size is your business?
2. Have you activated the firewalls on your personal computers and the devices that connect your computers to the internet?
3. Have you changed any of the default settings in firewalls either on your PC or in your router?
4. Have you removed any software applications that you do not use from your PC/PCs?
5. Do you run anti-malware programmes on all of your computers that connect to the internet, including mobile devices?

# 03 Ransomware & Malware

You've probably heard the term 'virus' being thrown around online and we all know viruses are bad – but how can you protect your business from them?

Viruses are a type of malicious software – or malware – that are specifically designed to attack your devices (including phones and tablets) to manipulate and/or cause damage to them. Malware can take the form of worms, trojan horses, spyware, adware and more, but perhaps the most prevalent malware threat to your business is ransomware.

## What is Ransomware?

Although not a new threat, Ransomware – a computer malware – has rapidly risen in popularity as a method of attacking businesses. The term 'ransomware' refers to a malicious attack, which takes control of a targets computer, encrypting all the data on it and rendering it inaccessible.



**Millions of malware infections are looking for vulnerabilities to exploit**

### Can it be avoided?

By educating employees and investing in sophisticated IT security features your business can minimise the risk of Ransomware attacking corrupting your network.

**“Ransomware and crypto malware are rising at an alarming rate and show no signs of stopping”**

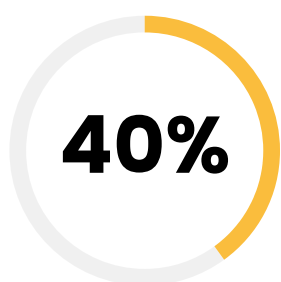
– Intel

The malicious software is generally passed on through infected email attachments. Once your computer is attacked it begins encrypting files on the infected computer, once all the files are encrypted it posts a message asking for payment to decrypt the files – at the same time usually threatening to destroy the data if payment is not made.

Ransomware attacks have become more and more frequent. Research by Datto, has shown that businesses aren't as concerned as they should be about ransomware – thus making them even more vulnerable to an infection. The leading cause of ransomware attacks are malicious emails – coupled with a lack of employee cyber security training.

**“Ransomware infections in the UK tend to be more widespread than they are in other nations, and ransomware had much more of an impact on the ability of UK organisations in terms of loss of revenue”**

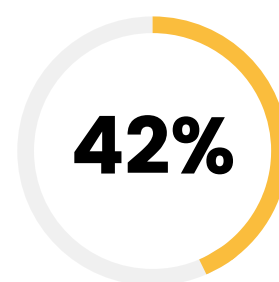
– Malwarebytes



of businesses have experienced 6 or more attacks in the last year



of IT service providers say ransomware is becoming more frequent



of businesses paid the ransom

– Sourced from Datto

## How you can protect yourself...

### 1. Back up regularly

Whether or not your business can recover from a ransomware attack largely depends on whether you have a good backup policy in place. Backups are the most reliable method for recovering infected systems.

### 2. Keep your systems up to date

Whether or not your business can recover from a ransomware attack largely depends on whether you have a good backup policy in place. Backups are the most reliable method for recovering infected systems.

### 3. Take a layered approach

Whether or not your business can recover from a ransomware attack largely depends on whether you have a good backup policy in place. Backups are the most reliable method for recovering infected systems.

### 4. Have a good disaster recovery plan

Whether or not your business can recover from a ransomware attack largely depends on whether you have a good backup policy in place. Backups are the most reliable method for recovering infected systems.

**“Technology  
infrastructures  
change over  
time - opening  
you up to new  
vulnerabilities”**

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New methods of attack are invented daily, so what was  
secure yesterday may not be secure today.





# 04 Start with a Security Audit

A thorough IT audit can be a costly and time-consuming task, with Use IT Computers we can make it quick and easy.

## Understand your IT system

It's important you know the ins and outs of your IT setup, especially if you're planning modifications and upgrades.

## Solve Performance Issues

Recognise and resolve network problems including routing loops and slow servers.

## Reduce Support Issues

Ensure all computers on your system are running up to date software.

## Security

Detect weaknesses in your IT infrastructure and ensure all IT security systems are up to date and working effectively.

## Get the best from your IT system

Improve efficiency and performance of your IT setup with a basic security audit.

Our basic Security Audits follow 3 simple stages:



### 1. Review Meeting

One of our expert technicians will meet with you to discuss your business needs and your current IT infrastructure.

### 2. Audit

We'll then carry out the audit benchmarking your current IT setup against current industry best practice!

### 3. Audit Results

We'll present all our findings in a detailed report highlighting any dangers and recommending potential improvements.

### Auditing Options:

- ✓ Health checks
- ✓ Detailed reports covering hardware, software, networking, communications and security.
- ✓ Interpretation of the results
- ✓ On-going reports
- ✓ Remote monitoring

# **“The best in business IT security.”**

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A seamless security solution like no other designed to help keep  
your business protected and downtime at a minimum...



**[www.use-it.co.uk](http://www.use-it.co.uk)**

# 05 Managed Anti Virus

## What is it?

F-Secure business security solutions go beyond malware protection. Over 25 years of research and development have gone in to producing seamless security solutions for businesses of all sizes.

**“161,644 Incoming attacks per day – are you ready for the fight?”**

*– F-Secure*

Offering much more than anti-virus protection, F-Secure protects millions of businesses worldwide from emerging threats within 60 seconds of detection.

Unlike other managed anti virus software on the market F-Secure is easy to use, updates automatically and has minimal impact on system performance.

## How does it work?

With full range server protection, browsing controls, end-to-end security and more F-Secure provides businesses with layered protection from gateway to endpoint.

- Device & Server Security
- Mobile Security
- Patch Management
- Virtual Security



## What does it feature?

Eaque sumquiaie sunt et....

- ✓ Virus Protection
- ✓ Automatic Updates
- ✓ Malware Removal
- ✓ Safe Usage
- ✓ Easy Installation
- ✓ Real Time Response Guarantee

**“Email is the  
lifeblood of most  
companies, but  
it’s also highly  
insecure.”**

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Effective spam filtering can help protect your  
business from spam and malicious malware.



# 06 Spam Filtering

## What is it?

Email continues to be the main form of communication for businesses and because of this it is highly vulnerable to cyber attacks! Therefore having another layer of defence is incredibly important.

**“93% of phishing emails now contain encryption ransomware.”**

- Digitaltrends.com

Specialist spam filtering is a safe way to detect and defend against spam, malware and viruses exploiting vulnerabilities in your network.

## How does it work?

Our spam filtering is a cloud based service which provides offsite scanning of incoming and outgoing emails. This removes any threats before they get to the internal network and makes it more difficult for cyber criminals to hack your business network.

Our service is a unique combination of anti-malware engines, and provides an effective line of defense against spam and email borne malware threats and helps ensure your business has secure email at the ready.



## Reduce Spam...

### ✓ Fingerprinting

Compare incoming messages against characteristics of known spam messages to identify spam, phishing and more.

### ✓ Advanced Analysis

Assess the authenticity of messages, checking for clues about who sent the email and how.

### ✓ Real-time Message Source Analysis

Check the patterns and volumes of email flow from the source mail servers to detect if someone is actively spamming you.



**“ The fastest, most  
reliable, most  
agile firewall in  
the industry. ”**

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Protect your business from costly network attacks with WatchGuard's Next Generation Firewall – enjoy complete control and real time protection.



# 07 Next Generation Firewalls

## What is it?

Take complete control of your business network security with WatchGuard's next generation firewall. Intrusion Prevention Service technology lets you monitor network traffic, gives you real time protection and complete control to block network or application attacks.

## How does it work?

Regular updates give you real time protection and WatchGuard®'s Intrusion Prevention Service works alongside application layer content inspection to monitor system activities.

**“The easy way to shut intrusions down.”**

- WatchGuard

With WatchGuard® you're in complete control, even when you need to scale up! WatchGuard gives you highly flexible control to keep your business network flowing and your environment safe.



### Outstanding Security

The best in class security service minus the cost.



### Performance

The fastest, most agile platform in the industry



### Simple to Use

Simplicity is the key to successful adoption of technology.



### Future Proof

Stay one step ahead with regular updates.

**“ Operate more  
efficiently and  
securely ”**

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Remote monitoring minimises efforts and expenditure  
and reduces costly network downtime.



# 08 Remote Management & Monitoring

## What is it?

Our remote management and monitoring package helps ensure that small-medium sizes businesses IT operations run efficiently and safely.

**“Prevention is always better than cure.”**

We monitor your software and hardware and can also provide early warnings of possible security problems – allowing you to deal with any impending issues promptly.

## How does it work?

Our remote management and monitoring service provides multiple layers of cyber

security to protect your business from all threats! With antivirus, web protection, device discovery and more you can feel comfortable about your IT security.

Helping to make your life easier we take care of important IT maintenance on your behalf. Automatic health checks, critical patch updates and regular alerts are consistently performed to keep your system up to date.

Unlike other remote monitoring and management tools our remote management and monitoring service is optimised and compatible for most platforms including Windows, Mac, and Linux platforms.



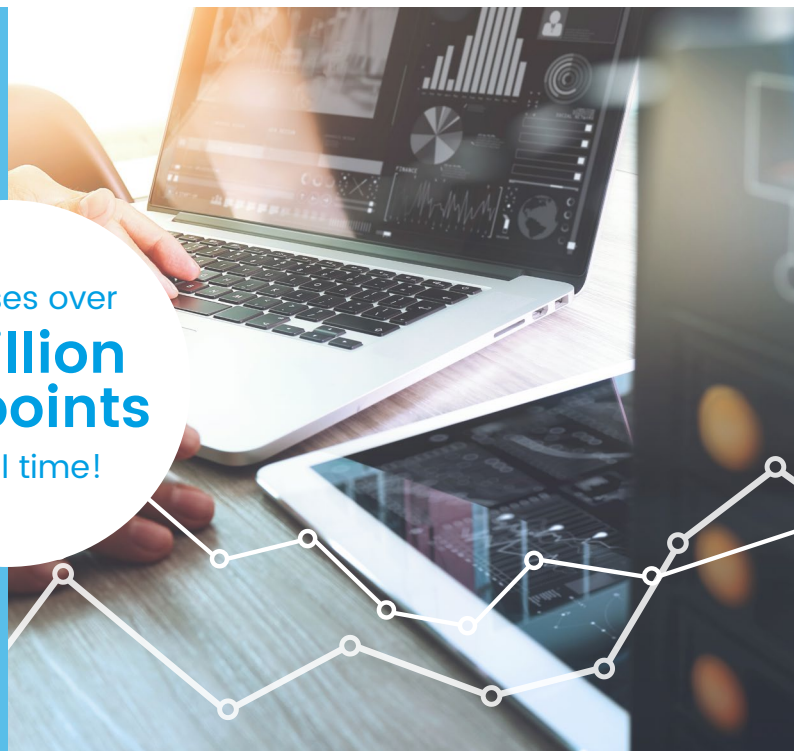
**Fully supports:**  
Windows, Mac & Linux

## What does it feature?

You'll have access to...

- ✓ Patch management
- ✓ Web protection
- ✓ Prescriptive data analytics
- ✓ Data breach risk intelligence
- ✓ Managed antivirus
- ✓ Remote access
- ✓ Automated monitoring and maintenance
- ✓ Mobile device management
- And more

Analyses over  
**2 Million  
Endpoints**  
in real time!



**“3 in 10 people  
never back up  
their data.”**

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Data is essential to the smooth running of any business.  
Protect your business from mass data loss with simple  
and secure business data backup.

**datto**

[www.use-it.co.uk](http://www.use-it.co.uk)



# 09 Backup

## What is it?

Protect your business from mass data loss with simple and secure business data backup.

The importance of protecting your data in the event of a disruptive situation is greater than ever with just 6% of businesses expected to survive long term having suffered a major data loss.

**“96% of all business workstations are not being backed up effectively.”**

*- Contingency Planning & Strategic Research Corp*

## Why you should backup

Data is essential to the smooth running of any business, as a result, data loss can be catastrophic. Data loss can happen in a number of ways. The most common cause we come across is the physical failure of your PC, however data loss can also occur as a result of theft, accidental error or disasters like fires and floods.

Are you prepared if the worst was to happen? 7 out of 10 small firms that experience a major data loss go out of business within a year (DTI/PriceWaterHouseCoopers) - so don't overlook the importance of data backup.



Data loss  
costs the UK  
**£10.5 Billion**  
Per year!

*- EMC Global Data Protection Index*

**“Business  
Continuity,  
going beyond  
data protection.”**

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Prepare your business for when the unthinkable happens – business continuity and disaster recovery will help prevent costly downtime.

**datto**

# 10 Business Continuity & Disaster Recovery

## What is it?

When downtime isn't an option make sure you prepare your business before disaster strikes!

Business continuity and disaster recovery plans increase the chances of restarting normal business operations with minimal disruption following a disaster.

**“Around 50% of all businesses without an effective plan for recovery close within 12 months after a disaster.”**

- Gov.uk

## Where do I start?

It begins by compiling an inventory of hardware (e.g. servers, desktops, laptops and wireless devices), software applications and data. The plan should include a strategy to ensure that all critical information is backed up.

We can help you identify critical software applications, data and the hardware required to run them. We can also ensure that copies of program software are available to enable re-installation on replacement equipment.

Here at Use It Computers we can help you develop a business continuity plan and employ recovery strategies to restore hardware, applications and data.

## What does it include?

- ✓ Off site backups
- ✓ Minimal risk of corrupted backups
- ✓ Eliminates downtime
- ✓ Automated screenshots are taken
- ✓ Each backup is saved in multiple locations



# Customer Security Overview


	Yes	No / Don't Know	
<b>Remote Management &amp; Monitoring</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<b>Malware &amp; Ransomware</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<b>Managed Anti Virus</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Business Continuity &amp; Disaster Recovery</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<b>Next Generation Firewalls</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<b>Spam Filtering</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<b>Backup</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Business Continuity &amp; Disaster Recovery</b> <ul style="list-style-type: none"><li>• Quibusdam et aut officiis debitis aut rerum necessitatibus?</li></ul>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Are you prepared for the fight? Up your IT security game today...

If you answered No/don't know to more than 5 of these questions then we advise you to book a free 1 hour consultation with one of our It experts!

For more information on our IT security packages give our experts a call on **01254 877009** and we'll help provide the best solution for your business, don't delay!

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